

Emergency phone numbers



East Boldre Community Emergency Plan

Updated August 2022



Police

Non-emergency and anti-social behaviour issues

☎ **101**

Flooding

Environment Agency floodline

☎ **0345 9881188**

Pollution

Environment Agency incident hotline

☎ **0800 80 70 60**

Gas leaks

24-hour emergency freephone

☎ **0800 111 999**

Water and sewage

Bournemouth Water 24-hour emergency line

☎ **01202 590059**

Southern Water

☎ **0330 303 0368**

Electricity power cuts

All suppliers

☎ **105**

Child protection

Hampshire County Council

For an immediate child protection situation

☎ **999**

For general concerns 8.30-5.00pm

☎ **0300 555 1384**

For general concerns out of hours

☎ **0300 555 1373**

Adult protection and social care

Hampshire County Council Social Services.

☎ **0300 555 1386**

The emergency services are controlled by Hampshire County Council who have agreed our plan and have full details of its contents.

Your Village Emergency Plan rep is:

Telephone:



The Emergency Plan for East Boldre allows volunteers from the village to assist the emergency services **in the event of a significant incident in our area**. Such incidents might include widespread fire, weather-related emergencies or longer-term power cuts.

This leaflet tells you who to contact and what to do in the event of a serious emergency situation in the village.

It provides contact numbers for the Village Emergency Plan Coordinator and other volunteers also able to initiate the village Emergency Plan.

Before you call for local help you must phone the Emergency Services by dialing 999 or 112

This document also provides contact numbers for other services that may be required to assist or to help with household problems.

- ! When calling for assistance give clear, concise information as soon as possible.**
- ! Assess the situation and provide the precise location of the incident and an indication of any casualties or damage.**
- ! Remember, the person on the other end of the phone may not have personal knowledge of the local area.**

Parish emergency contacts list

After the emergency services have been notified the next step is to call the first number on the list below to start the **Emergency Plan**.

N.B. Only call these numbers in the event of a serious incident AFTER calling 999 or 112.

If you do not get a reply work your way down the list until a response is received – **do not leave a message.**

The person taking your call will activate a process of calling out any volunteers that may be required to assist in dealing with the emergency.

A control centre will also be established at the Village Hall, where First Aid and other items to assist are held.

Emergency Plan Coordinator

Mike Upton

☎ **01590 612858** M **07766 522310**

Deputy Coordinator

Howard Moore

☎ **01590 611130** M **07794 290294**

Parish councillors

Rebecca Gabzdyl

M **07786 963347**

Bev Hawker

☎ **01590 626533** M **07970 946205**

Kevin Holmes

M **07891 575717**

Mike Husband

M **07774 982963**

Theresa Morrissey

☎ **01590 381567** M **07873 928670**

Ian Moyse

☎ **01590 626647** M **07957 578059**

Anna Rostand

☎ **01590 611450** M **07753 980069**

Gather information for the emergency services

After contacting someone from the list opposite remain on the scene and assess the number and condition of casualties; any vehicles involved; major damage to buildings; blocked roads or a fire hazard. **Avoid placing yourself in danger.**

Until the emergency services arrive and only if you feel capable and it is safe to do so, assist with controlling traffic and people. Give first aid only if you are trained to do so.

Defibrillators

Three defibrillators are available in the telephone boxes: opposite the village shop **SO42 7WD**; close to the School Field Hall **SO42 7WT**; and by the Norleywood junction in East End **SO41 5SX**. The code to open the box will be provided by the 999 operator who can contact local people trained in its use. Full instructions are also given by the defibrillators when switched on.

Plan control centre

When the plan is put into action, the Village Hall, opposite the shop and adjacent to the defibrillator, will be the control centre. If this hall is unavailable the School Fields Hall will be used.

How can you assist prior to an emergency?

Put the Parish emergency contacts list numbers on your mobile phone. This list will be updated when necessary and published on the Parish website and newsletter.

Consider being trained in the use of the defibrillator. Free training sessions are organised occasionally by the Parish Council. Keep an eye on the website at www.eastboldre-pc.gov.uk if you are interested in taking part.

The full plan is available online at the Parish Council website. Please take the time to read it together with this leaflet.